



4/17/2020

Dear Family Member,

We are committed to the health and safety of our residents here at Searles Place. We understand that this is a very stressful time. We hope you take comfort that we are regularly monitoring and taking many protective measures to ensure the wellbeing for those at Searles Place.

These measures include:

- Searles Place dining room remains closed. Tenants are able to have hot meals delivered to their rooms from the culinary department.
- Visitors have been restricted into Searles Place. Essential visitors are allowed into the building on a case by case basis (care takers, medical staff, and visiting nurses). We ask that you refrain from visiting your loved one at this time. Searles Place has tablets if you would like to video chat your family member. Please call Elizabeth at 603-890-1290 extension 302 (from Monday to Friday 8-4 PM) if you would like to set up a video chat with your family member.
- Reviewing our emergency preparedness procedures on a continuous basis, ensuring we have necessary supplies.
- Stressing the importance of social distancing, handwashing, and avoiding close contact with people.

We have been closely monitoring the COVID- 19 outbreak and stress the importance of following the CDC guidelines and recommendations from the Governor of New Hampshire. We have asked all tenants to refrain from leaving the building for non-essential travel and to follow social distancing guidelines. Searles Place is able to grocery shop or supply necessities for tenants during this time. If you would like to drop off items or groceries for a tenant, please leave the items in the vestibule and do not enter the building.

We are taking nothing for granted given the potential severity of this virus, and ask that everyone shares that vigilance and adhere to these guidelines. Please do not hesitate to reach out if you have any questions, or if you need any assistance with your loved ones here at Searles Place.

Elizabeth Hurst

Community Program Manager

A handwritten signature in cursive script that reads "Elizabeth Hurst".