

Warde Rehabilitation and Nursing Center  
Warde Assisted Living  
21 Searles Road  
Windham, NH 03087-1203  
T: 603-890-1290  
F: 603-890-1293  
wardehealthcenter.org



04/23/20

Dear Friends and Family,

I pray that you and your families are staying healthy and safe in these tumultuous times. We continue to maintain our precautions and continue to adapt to the latest information on how to best protect your loved ones. I have included some updates from this past week of how we are faring at Warde.

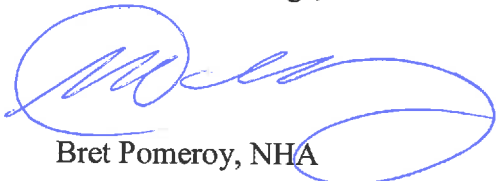
This week we were graced with the presence of a parade from the Sisters of Mercy. This lively group visited our residents and staff from the exterior of the building. Bringing with them colorful signs, smiles, clapping, and some dancing! It was amazing to see the way this lifted the spirits of residents and staff alike. Thank you for your support and positivity you all brought to our campus.

During these past few months we've had unique opportunities for reflection and have focused on what is truly important. Here at Warde our residents and staff have been contributing to a prayer chain that we have displayed in our lobby. Many of our staff and residents comment on the strength we have in community and prayer. I encourage and ask that if you'd like to be a part of this prayer chain, please email or mail a brief sentence of positivity or prayer to the receptionist.

As always I encourage you to reach out to your loved ones if you are able. A few suggested ways are letters, phone calls, and video chatting. If you would like to video chat please reach out to our receptionist to schedule a time. Our staff would be happy to connect you with your loved ones, with one of our tablets.

I end on the note that we will keep a transparent and open line of communication with any updates of COVID-19 as it pertains to Warde. Please do not hesitate to reach out to our director of nurses or myself if you have any questions. Please keep us in your prayers.

Peace and Blessings,



Bret Pomeroy, NHA  
Administrator

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Dear Residents,

I pray that you and your loved ones are staying healthy and safe in these tumultuous times. We continue to maintain our precautions and continue to adapt to the latest information on how to best protect you and our staff. I have included some updates from this past week of how we are faring at Warde.

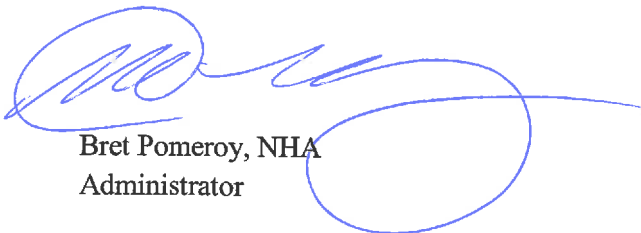
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During these past few months we've had unique opportunities for reflection and have focused on what is truly important. Here at Warde, our residents and staff have been contributing to a prayer chain that we have displayed in our lobby. Many of our staff and residents comment on the strength we have in community and prayer. I encourage and ask that if you'd like to be a part of this prayer chain please fill out a link in the lobby.

I want to thank you for your diligence of social distancing and wearing masks when out of your living quarters. I know that this is a very difficult time and it is not easy. It is because of these precautions that keep you, your fellow neighbors, staff, and their families safe. These seeming simple tasks are of the utmost importance and will help lead us to the other side of this pandemic.

I end on the note that we will keep a transparent and open line of communication with any updates of COVID-19 as it pertains to Warde. Please do not hesitate to reach out to our director of nurses or myself if you have any questions. Please feel free to call me on my extension at x141 or email me at [whc.administrator@nh-cc.org](mailto:whc.administrator@nh-cc.org). Please keep us in your prayers.

Peace and Blessings,



Bret Pomeroy, NHA  
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Dear Valued Staff Member,

I pray that you and your families are staying healthy and safe in these tumultuous times. I want to first say thank you for your dedication to our residents and fellow staff members. Your care and compassion is truly making a difference in the lives of all of our residents. Without you we would not be able to provide the high level of compassion and safety to our residents that they deserve. Thank you for your diligence outside of work as well to keep yourself safe and in turn keeping our residents safe. I have included some updates from this past week.

We continue to have enough PPE to handle the needs of the residents and staff. Our team at the home office has helped to source additional surgical and N95 masks along with other much needed supplies. Our home office has also submitted our application to the state for the direct care worker stipend of \$300 per week for full time and \$150 per week for part time. This is based on actual hours worked. We will also continue to offer free meals for all staff throughout this pandemic as well.

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During these past few months we have had a unique opportunity for reflection and to focus on what is truly important. Here at Warde our residents and staff have been contributing to a prayer chain that we have displayed in our lobby. Many of our staff and residents comment on the strength we have in community and prayer. I encourage and ask that if you would like to be a part of this prayer chain please fill out a link in the lobby.

If you or your family is experiencing any difficulty during COVID, do not hesitate to reach out. We have access to many resources through Catholic Charities. I end on the note that we will keep a transparent and open line of communication with any updates of COVID-19 as it pertains to Warde. If we are to have a case in the building this will be communicated to all staff. Please do not hesitate to reach out to your supervisor or myself if you have any questions. My personal cell phone number is posted by the time clock if you ever have an emergency question about COVID-19 on off hours.

Peace and Blessings,



Bret Pomeroy, NHA  
Administrator