Warde Rehabilitation and Nursing Center Warde Assisted Living 21 Searles Road Windham, NH 03087-1203 T: 603-890-1290 F: 603-890-1293 wardehealthcenter.org



October 9, 2020

Dear Friends and Family,

I pray that you are all doing well. The past few weeks we have been faced with many challenges and we continue to persevere. Taking one day at a time and focusing on what is important - our residents. I have a few updates to share over the past week.

As of the writing of this letter, we have just completed our second round of COVID testing from the national guard yesterday. The national guard tests the entirety of the residents and staff. This will help to determine if COVID has transmitted through the building or if any other staff have community acquired. As of this morning, we have not noted any new residents with signs or symptoms.

We know how difficult the precautions can be on your family members and the side effects this has. We strongly encourage if able to set up a tele visit with the receptionist or to keep in contact by phone. Our life enrichment team has taken a proactive approach with trying to keep people engaged even when in their rooms. Helping to be there as a support to talk and listen.

As a reminder, Warde has added a COVID-19 update page with key information specific to our community at https://wardehealthcenter.org/covid-19-update/. I would encourage you to review the updated information weekly. Information regarding facility wide testing will also be reported on this site.

Thank you to all that completed my interview surveys. We will be reviewing all of the feedback received and appreciate your time in filling out these surveys. We will be looking at setting up a family and DPOA zoom call in the near future. Please keep an eye out for this over the next few weeks.

Please do not hesitate to reach out to our director of nurses or myself, if you have any questions. Please keep us in your prayers.

Peace and Blessings,

Bret Pomeroy, NHA

Administrator